



Embassy  
Summer  
POWERED BY EC

# Oxford

CENTRE GUIDE 2024





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# About EC Young Learners and Embassy Summer

Embassy Summer is a trusted global leader in immersion language with over 30 years of experience in delivering rewarding English language programmes for young learners.

At Embassy Summer we provide a truly life-changing experience for students from all over the world.

Working with global centres and schools from around the world, we have navigated through many years, challenges, and joys.

Learning English is only part of the journey. Our language programmes are available during the summer and include a wide range of exciting activities, culturally rich excursions and immersive language learning.





## Welcome to Oxford

Oxford is a historic University City with beautiful college buildings and stunning architecture in every style of English architecture since the late Anglo-Saxon period. Thanks to Oxford's reputation as a paragon of academic excellence, there is an international atmosphere in the city that attracts students from all over the world.

Our centre is located on the Headington campus of Oxford Brookes University, a mix of old and modern buildings set on a large campus with plenty of outdoor space within walking distance from the city centre.



# Staff at Centre

## **Centre Manager (CM)**

The Centre Manager is responsible for the smooth running of the centre as well as inspiring, motivating, and leading the entire school of staff, Group Leaders and students. Our Centre Managers are chosen for their experience, professionalism, and personalities.

## **Welfare Manager (WM)**

The Welfare Manager leads the welfare and safeguarding within centre to create a safe and healthy environment for students, Group Leaders and staff. The Welfare Manager is the go-to person for welfare, safeguarding and administration issues or concerns in centre. In some centres, they will also be the lead Hall Manager who is responsible for accommodating all clients and staff according to regulatory guidelines and best practice.

## **Activity Manager (AM)**

The Activity Manager is responsible for all aspects of the activity programme. Group Leaders must meet with the Activity Manager at least 2 times a week to discuss the programme. They will also be able to help arrange optional excursions and make additional bookings if required.

## **Assistant Activity Manager (AAM)**

The Assistant Activity Manager helps the Activity Manager with all aspects of the activity programme, ensuring the on-site activities are inspiring, dynamic and enjoyable. The Assistant Activity Manager also assists the Activity Manager with the excursion itineraries.

## **Activity Leader (AL)**

The Activity Leaders are responsible for leading and supervising activities and excursions, as well as motivating and engaging students to create an inclusive environment.

## **Director of Studies (DOS)**

The Director of Studies is responsible for running the academic programme and ensuring the teaching and learning components of the programme are delivered to the highest possible standard.

## **Hall Manager (HM)**

The Hall Manager is responsible for the efficient management of all facets of accommodation in centre; this includes allocation (to regulatory standards of welfare), damage inspections/reporting and accurate record keeping of occupants.

## **Teacher**

The Teaching staff are responsible for planning and delivering communicative based lessons that are fun, informative and engaging. Some centres will also have an Academic Administrator who splits their time between teaching and providing academic support to the teachers and Director of Studies.

## **Night Supervisor**

The Night Supervisor is responsible for the security, supervision, welfare and discipline of students overnight and is on call in case of any emergency.



# Pre-Arrival



## Clothing

You will be participating in daily on-site activities and off-site excursions, so we recommend that you bring comfortable clothing, a hat and walking shoes. We also recommend that you bring party clothes, appropriate for student discos. Due to the unpredictability of the weather, bring an umbrella, rain/wind-proof jacket, sunglasses and sun protection (cream, spray, lotion). A secure bag/backpack and a travel wallet are also advisable.



## Emergency information

You should save important numbers and key contact details for your centre in your mobile phone. For added security, it is highly recommended that you keep a copy of any essential information in your purse/wallet in the event of an emergency. Please refer to all emergency contact information provided in your arrival pack



## Everyday essentials

Toiletries, washing and sanitary essentials, a toothbrush and toothpaste, a towel, a hairbrush/comb, a hairdryer, sleepwear, socks and underwear, glasses and contact lens equipment (if needed), a reusable water bottle, plastic bags for wet items, and a laundry bag.



## Electrical appliances

The standard voltage and plug in the UK are 3 pin, 13A, 220V-240V. If you bring electronics such as hair dryers, cell phones, computers or other equipment please bring the appropriate electrical adaptor.



## Prescription medication

If you take prescription medication, please make certain that you pack enough for your stay. It is important to pack your medicine in its original packaging in case you are questioned by UK Border Force. We also recommend you bring a note from your doctor stating that any medication has been prescribed to you and is essential. On arrival at your summer centre, please inform the Welfare Manager of your medical needs.



## Hand luggage

We recommend you pack these items in your hand luggage in case you need them while you're travelling:

- ✓ Passport
- ✓ Student Visa (if required)
- ✓ Medical waiver form  
(if under the age of 18)
- ✓ Emergency contact form
- ✓ Money



## Technology

Bring a mobile phone with access to mobile data and WhatsApp installed. Should there be an emergency upon your arrival to the UK, having a phone can help with swift problem solving. In centre your Group Leader and the Welfare Manager may need to contact you and relay vital information. Bring the relevant charges with you along with plug adaptors and it may also be handy for you to pack a power bank.



## What Not to Pack

Embassy Summer can only guarantee the carriage of **one suitcase and one small piece of hand luggage** for transfers. If you anticipate that you will need to bring more than one suitcase, please let us know in advance. We provide bedding (bed sheets, pillows etc.), and we recommend that you do not pack expensive electronics/valuables, a travel iron, or too many clothes.



## At the Airport

### **Who will the student meet at the airport?**

If you are travelling as a group you will be met on arrival by one of our Transfer Representatives, who will welcome you to the UK. The airport team will be wearing green Embassy Summer branded t-shirts, so you can easily recognise them. The airport team will accompany you to your coach but do not travel with you to your summer centre.

If you are an individual student, you will be met by a driver from one of our transfer partners, who will drive you directly to your summer centre. Individual students who have paid for an unaccompanied minor service will be met by one of our Transfer Representatives.

### **What should students do if they cannot find the Embassy Summer representative?**

If after 10 minutes you cannot find any Embassy Summer staff, you can call the Embassy Summer transfer emergency number +44 7771 845983 (from the information desk or your mobile phone).

### **What should students do if they have missed their flight, or the flight is delayed?**

Students should notify Embassy Summer by calling the Embassy Summer emergency transfer number +44 7771 845983

### **Average journey times to and from Oxford are:**

*Heathrow Airport:* 1 hour 15 minutes

*Gatwick Airport:* 1 hour 45 minutes

*Stansted Airport:* 2 hours

*Luton Airport:* 1 hour 30 minutes

*Kings Cross St Pancras:* 1 hour 30 minutes



## At the Centre

### **Arrival Procedure**

On arrival at your summer centre, our team will welcome you. Before you are allocated a bedroom, we will need to conduct some administrative tasks to register and help orientate you to your new surroundings.

If you are travelling as part of a group, your Group Leader will receive a welcome pack with your programme, a welcome letter from the management team, lanyards, student ID cards and a choice of optional trips that are offered by your summer centre.

### **Departure Procedure**

You must check out of your room by 09:00 and return your keys to the centre office on departure day. If your departure is not scheduled until later in the day, we will be able to safely store your luggage until you depart.

# About Oxford

**Age:** 12–18

*(18 year olds accepted as part of a group with a leader)*

**Dates:** 23 June – 18 August

**Arrival & Departure Day:** Sunday

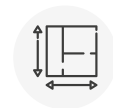
*If students would like to arrive or depart on a different day, please confirm with our booking team.*

## Accommodation Features



### Size of the centre

Large



### Room Facilities

Desk, Chair, Wardrobe, Bed Linen, Wi-Fi, Room Cleaning.



### Building Facilities

ATM in Building, Communal Lounge, Free Wi-Fi, Laundry Facilities, Lift, Security, Vending Machines Available, Shop on-site.



### Room Type

Single En-suite and Standard Rooms.



### Bathroom Type

En-Suite Bathroom, Shared Bathroom.  
*(1 and 3 students per bathroom)*



### Address

Embassy Summer Schools  
Oxford Brookes University  
Gibbs Building  
Headington  
Oxford OX3 0BP





### Accommodation Deposit

Damage deposits of £30 or €40 are payable in **cash** by all students on arrival at the centre. This money will be returned at the end of their stay subject to any damages caused.

### Cleaning

Rooms and communal areas are cleaned once a week.

### Laundry Facilities

There is a self-service launderette in Clive Booth Village – accommodation N block or Warneford Hall - opposite A block. The machines are app operated and will not accept cash.

- ✓ Cleaning £3.10 per wash
- ✓ Drying £1.30 per cycle

Washing detergent can be purchased in the laundry room or at the office.



### Wi-Fi

Wi-Fi is accessible across the campus and in the accommodation. Please speak to your Centre Manager regarding access codes.

### Sports Facilities

Brookes Sports Centre has a large indoor sports hall, which we hire once or twice a week, where you can participate in a variety of sports including badminton, basketball and indoor football. We can also use the nearby communal green areas for outdoor sports.

### Shop/Café

On campus, there is an on-site supermarket open 7 days a week and a variety of cafés open on weekdays, where you can purchase refreshments and snacks.

### Security

There is an on-site security team available 24 hours to monitor the grounds and access points. CCTV is available.

Embassy Summer also provides a night supervisor to ensure additional safety during the evenings.

### Cash

Please note that the centre is mostly cashless. Cash is only required for optional activities and room deposits.

### Linens and Towels

Bed linens are changed once per week. Bath towels are not provided.

### Social Spaces

There are several communal spaces on the university campus for you to relax.

### Meeting point

Located beside the Gibbs Building, this is where the classrooms and centre office are located.

You will be shown where the meeting point is when you arrive.

- ✓ Always listen to the time and place
- ✓ Always be on time
- ✓ Never go off alone
- ✓ Always wear your Embassy Summer student ID card



### Meals

Oxford offers full board accommodation, and we make sure that our students have the right nutritional balance. We provide suitable meals to help you stay healthy, focused, and energised. All our programmes include a variety of hot and cold meal items.

We can cater towards most dietary requirements if we are informed

accurately and well in advance to allow our catering suppliers sufficient time to prepare.

All meals are provided for in The Terrace during the mealtimes outlined below. On the weekends, a packed lunch is provided.

*Students should clear away their food trays at the end of their meal.*

### Meal Times

Breakfast	07:30 – 09:00
Lunch	12:30 – 13:30
Dinner	18:30 – 19:30

*Breakfast*  
Continental breakfast, includes tea/coffee/squash, toast, jam, spreads, cereal and fruit.

*Lunch*  
A minimum of 2 options available, including a vegetarian option.

*Packed lunches* for full day excursions and weekends.

*Dinner*  
A minimum of 2 options available, including a vegetarian option.



### Local Transport

Oxford benefits from fantastic public transport networks, increasing sustainability and lowering traffic congestion and pollution. Walking time from the campus to the city centre is approximately 20 minutes

There are many buses that can take you into the centre of Oxford from the campus and to walk is approximately 20 minutes.

*Students are expected to:*

- Always stay with their group
- Pay attention when getting on or off buses
- Ask transport staff or a police officer for help if they get lost
- Always carry their Embassy Summer student ID card with them
- If they get separated, try to stay where they were last seen

### Road safety

Be alert! Remember that in the UK vehicles drive on the left side of the road. Always look right, then left and right again before crossing. Always use pedestrian crossings and wait until it is safe to cross the road.

### Bank/Post Office

An ATM will never be far away on Oxford Brookes Campus, and most are linked to major credit cards as

well as the Cirrus, Maestro and Plus cash networks.

Post Office 152 London Rd, Headington, Oxford OX3 9ED – approximately 20-minute walk from the campus.

Currency should be exchanged whilst on excursions or out in Oxford.

Due to the working hours of the post room, we ask that you do not get deliveries made to the summer centre as there may be delays in receiving your parcel. If it is essential for a parcel to be delivered, please speak to the Centre Manager. All post is received internally by our hosts who process and deliver it to our summer school office on site.

*Please be aware that bank notes and coins have been updated over the last few years in the UK. Our centre team will not be able to accept old bank notes or coins but can advise on how to change them.*



### Hospital/Doctors

*Nearest Hospital:* John Radcliffe Hospital, Headley Way, Headington, Tel: +44 300 304 7777

*Local Doctor:* East Oxford Health Centre, Manzil Way, Tel: +44 1865 722214

There are several pharmacies located close to the campus and our team at the centre have links with local doctor's surgeries. First aid trained staff are available on site.

### Fire Drills & Safety

It is a requirement that residential centre fire drills must take place. During the fire drill, you should leave all your belongings behind and evacuate the building as quickly as possible.

### Fire Evacuation

- Leave quickly when the alarm sounds
- If you discover a fire, sound the alarm
- Warn others close by
- Go to the assembly point immediately
- Do not run
- Do not try to fight the fire
- Do not use the lifts
- Do not go back to your room to collect things

### Curfew

Evening curfew is 22:30. All students must be in their accommodation by this time. They must be in bed with the lights off by 23:00pm.

# Language Programme

- ✓ Taught by friendly teachers, trained to deliver the Embassy Summer lessons
- ✓ 20 x 45 minute lessons per week morning or afternoon
- ✓ Placement test on day 1
- ✓ Approximately 17 students per class
- ✓ All lessons delivered in spacious, well equipped classrooms
- ✓ Curriculum with emphasis on communication skills
- ✓ Materials included as well as an end of course certificate



## First Day at school

There will be a student induction at school on their first Monday. This is led by Embassy Summer staff. Students will be provided with information about the centre where they are staying, and Embassy Summer rules and regulations will be explained. The induction will last an hour and will be an interactive session, encouraging new students to discuss the rules, meet new friends and have their speaking assessed by the academic team.

After the induction, students will have a placement test. It includes a multiple-choice grammar test and writing test.

## Level Placement

Students are placed according to the results of the placement test, their age, and an acceptable nationality split. The teachers confirm that they are in the right class on the first two days of school and if they aren't they will be moved accordingly.

If students think that they are not in the right class, they can and discuss it with the Academic team.





### **Student Welfare**

We place the highest priority on care and supervision at all our Embassy Summer centres so you can rest assured students are well looked after. Members of staff are available 24 hours a day.

# Student Code of Conduct

Embassy Summer is committed to promoting a learning environment that reflects the values of respect, dignity, honesty, integrity, tolerance, equality and diversity. We expect students enrolled at Embassy Summer to behave in a mature, respectful, and cooperative manner at all times. Teachers, administrative staff, and students all contribute to creating a positive learning environment in the classroom and on campus.

### **Students are expected to:**

- ✓ Respect Embassy Summer staff, teachers, fellow students, and their property and behave in a responsible manner
- ✓ Avoid language or actions that might harm or damage another person at the school
- ✓ Identify themselves when asked by an Embassy Summer staff member
- ✓ Attend class regularly and arrive on time in accordance with the EC Attendance Policy
- ✓ Help and create a productive learning environment during class
- ✓ Put away mobile phones in class when asked to do so
- ✓ Avoid actions that might damage the school environment or break local and/or national laws
- ✓ Avoid littering by putting rubbish into litter bins – both inside and outside of the school building
- ✓ Be respectful of people entering / leaving the building or walking on the pavements outside the building
- ✓ Speak English only in the school, including classrooms hallways, offices and student lounges

# Excursions & Activities

A large part of a summer school experience is exploring the local towns, larger cities, and famous attractions with new friends! Two thirds of the student experience is spent out and about, away from the classroom and therefore Embassy Summer has spent many years tailoring its programmes in each location to maximise the whole student adventure. We recognise that the excursions and activities are as important as the English language classes.

All our programmes include a variety of full day and half day excursions, and students also have the opportunity to take part in additional trips (known as optional excursions) if they want to explore the locality further.

When not out on excursions, we also offer our students a wide range of activities to enjoy. These activities vary differently from centre to centre and are very much dependent on the facilities available to us, but in general we always try to include a range of sporting and non-sporting

events as well as larger, whole school, evening activities such as discos, karaoke and cultural quizzes.

Our activity programme is designed to ensure that students maximise their opportunities to mix and meet with other students from all over the world in a less formal setting than a classroom, that they continue to use their English language outside of the classroom and that, most importantly they remain healthy, happy and have a fun experience!

Below are a few examples of the places we may visit as well as activities carried out at Oxford.

## Half Day

*Bourton-on-the water in the Cotswolds:* Bourton-on-the-Water is located in the Cotswolds, within the heart of England, famous for its honey-coloured stone architecture and idyllic village scenes. You will also visit the only Model Village in the UK that represents its own home in 1/9th scale and recognised in 2013 by English Heritage as qualifying for Grade II Listed status.

*Woodstock and Blenheim Gardens:* Woodstock is a picturesque town filled with ancient buildings, fascinating museums, charming streets and shops to enjoy! Located next to Woodstock is the birthplace of Sir Winston Churchill, Blenheim Palace. You are able to explore the Gardens that are home to the oldest woodland in Europe, with ancient Oaks dating back to the 12th Century spreading across 150 acres.

*Cotswolds Wildlife Park:* Over 250 animal species can be found here, from endangered Madagascan lemurs to striking flamingos. Set within picturesque gardens and surrounded by modern facilities, enjoy learning more about the wonderful animals we share our world with.

*Ashmolean Museum:* The Ashmolean is the University of Oxford's Museum of art and archaeology, founded in 1683. Showcasing world famous collections from Egyptian mummies to contemporary art, telling human stories across cultures and across time.





*Oxford University Museum of Natural History:* Founded in 1860 as the centre for scientific study at the University of Oxford, the Museum of Natural History holds internationally significant collections of geological and zoological specimens, such as the Oxfordshire dinosaurs!

*Christ Church College:* Its grounds contain a number of architecturally and historically significant buildings. The buildings have inspired replicas throughout the world in addition to being featured in films such as Harry Potter and The Golden Compass.

### **Full Day**

*London:* Visit this exciting capital city and take a walking tour of central London visit the National Gallery.

*Stratford-upon-Avon:* Discover the beautiful hometown of Shakespeare steeped in history and culture.

*Windsor Castle:* Visit the oldest and largest inhabited castle in the world and has been the family home of British kings and queens for almost 1,000 years.

### **On-Site Activities**

Examples of on-site activities offered at Oxford:

- Treasure Hunt
- Karaoke
- Egg Drop
- Trashion Show
- Film Night
- Disco
- Photo Scavenger Hunt
- Marshmallow Challenge
- Fox and Hounds
- Kahoot Quiz
- Human PacMan
- Culture Club
- Football
- Basketball
- Volleyball
- Build your own board game
- Murder Mystery
- Scrapbook Making

### **Optionals**

*Thorpe Park:* Home to thrilling rides, attractions & live events, Thorpe Park Resort is the ultimate destination for thrill seekers featuring some of the UK's most popular roller coasters.

*Cambridge:* This iconic university city is famous for its colleges, where we will visit a famous college.

riverside landmarks.

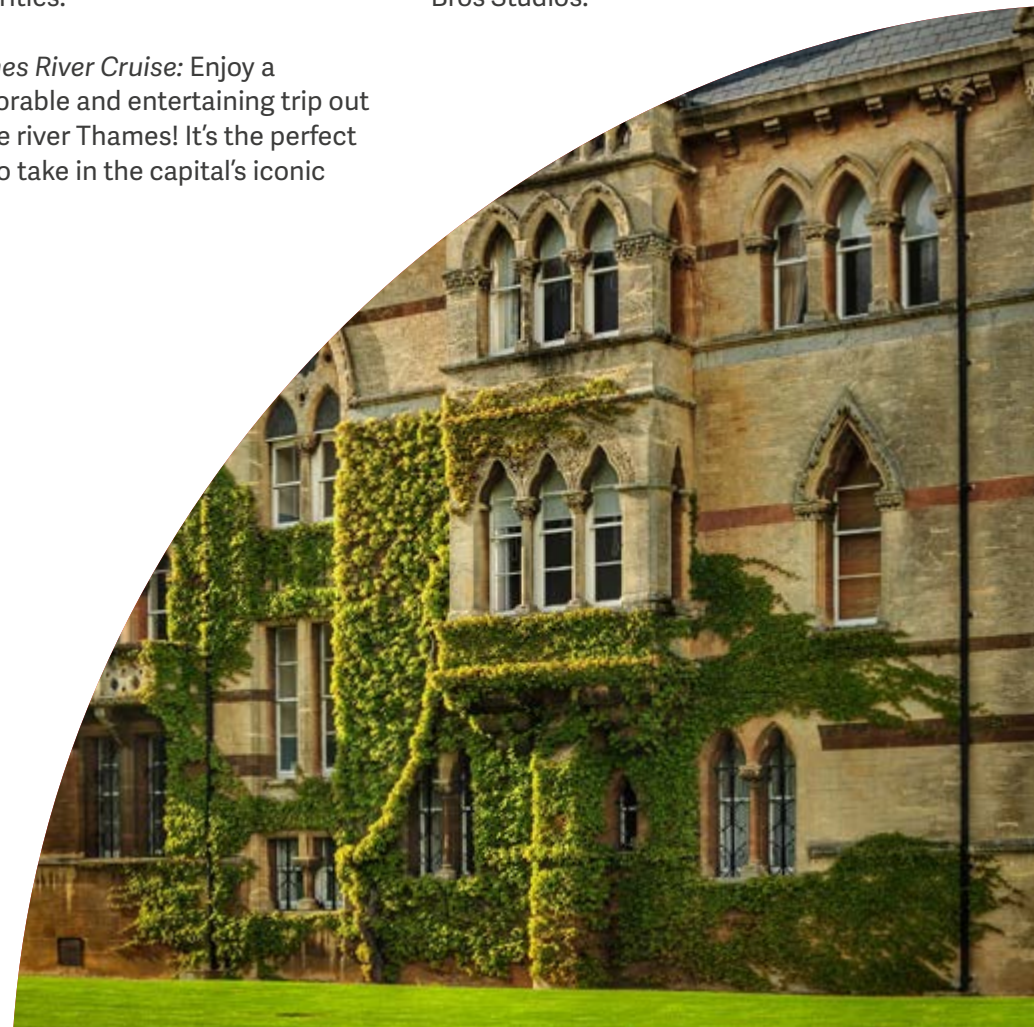
*Bicester Village:* Explore this luxury shopping destination with over 150 shops and restaurants.

*Warner Bros. Studio Tour:* Experience the magic of the Wizarding World of Harry Potter, explore iconic sets & discover what it took to bring the Harry Potter films to life at Warner Bros Studios.

*London Eye:* Enjoy amazing 360-degree views over London from the world's tallest cantilevered observation wheel.

*Madame Tussauds:* Experience one of London's best loved attractions! Star in immersive experiences and get up close and personal with more than 150 lifelike figures of your favourite celebrities.

*Thames River Cruise:* Enjoy a memorable and entertaining trip out on the river Thames! It's the perfect way to take in the capital's iconic





# Sample 3 Week Programme

WEEK 1	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Morning</b>	Arrivals/Departures	Testing/Induction	Lessons	Lessons	Lessons	Lessons	Full day trip: Windsor and Windsor Castle
	On-site Activities Optional: London, Madame Tussauds and Harrods or River Cruise and or London Eye	Local trip to Oxford and walking tour	Indoor Sports Arts & crafts	Half day trip: Oxford Museums or Oxford college	Half day trip: Bourton on the Water and Model Village	Indoor Sports Nature Walk	
<b>Evening</b>	Kahoot Quiz	Welcome Disco	Trashion Show	Culture Club	Themed Disco	Outdoor sports	Film Night

● Academic   
 ● Leisure   
 ● Cultural

# Sample 3 Week Programme

WEEK 2	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Morning</b>	Arrivals/Departures On-site Activities	Local trip to Oxford and walking tour Optional Trip: Bicester Village	Indoor Sports Arts and Crafts	Half day visit: Oxford College Visit	Half day trip: Woodstock and Blenheim Gardens	Nature Walk Murder Mystery	Full day trip: London with walking tour and National Gallery
	Optional trip to Thorpe Park	Lessons	Lessons	Lessons	Lessons	Lessons	
<b>Evening</b>	Drama Workshop	Welcome Disco	Quiz night	Culture Club	Themed Disco	Outdoor sports	Treasure hunt

● Academic    
 ● Leisure    
 ● Cultural

# Sample 3 Week Programme

WEEK 3	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>Morning</b>	Arrivals/Departures	Lessons	Lessons	Lessons	Lessons	Lessons	
	On-site Activities						
<b>Afternoon</b>	Optional trip to Cambridge with walking tour and college visit	Local trip to Oxford and walking tour	Indoor sports Arts and Crafts	Half day trip: Oxford Museums or Oxford college	Half day trip: Cotswold Wildlife Park	Indoor sports Nature Walk	Full day trip: Stratford Upon Avon and Shakespeare's Birthplace
<b>Evening</b>	Games night	Disco	Quiz night/Flags themed arts & crafts	Capture the flag	Themed Disco	Outdoor sports	Film Night

● Academic    ● Leisure    ● Cultural





# Group Leaders

Embassy Staff member will have a meeting with each Group Leader on their first evening at the centre (or the day after arrival) where essential information about the centre and the programme will be provided.

Regular meetings with the centre management team will be held in the following days. These are important moments to share information, comments, suggestions, and feedback.

## **Meetings**

Embassy Staff member will have a meeting with each leader on their first evening at the centre (or the day after arrival) where the essential information about the centre and the programme will be provided.

Regular meetings with the Centre management team will be held in the following days. These are important moments to share information, comments, suggestions, and feedback.



## Group Leaders Responsibilities

- ✓ Make sure you have all your student's insurance documents, parental consent forms and health declaration forms with you.
- ✓ Report all incidents, accidents, illnesses, and absence to the centre management team.
- ✓ Report your students as present or absent at the start of each lesson and activity session.
- ✓ Ensure your students are in bed by curfew.
- ✓ Ensure your students are on time, in the right place and prepared for all lessons, activities and excursions.
- ✓ Ensure you and your students always wear the Embassy Summer ID and lanyard.



## Group Leaders Code of Conduct

- ✗ Avoid being alone with junior students.
- ✗ Do not enter student bedrooms.
- ✗ Do not communicate electronically via email, text, phone or social networking sites, blogs, web pages or instant messaging services with students who are not your own.
- ✗ Do not give your personal details, such as your Facebook details or phone number etc., to students who are not your own.
- ✗ Do not post photos or videos of students on your private social media channels without having their consent.
- ✗ Do not drink alcohol in front of students or while at work.
- ✗ Do not interact with students while under the influence of alcohol.
- ✗ Do not smoke in front of students.
- ✗ Do not possess, take or be under the influence of non-prescribed drugs at any time.
- ✗ If leaving campus or already off-campus, do not bring any students who are not your own.





## Individual Students

Students who are not part of a group will be assigned to an Embassy Summer Guardian group, living on site. The ratio is usually between 10-15 students per group.

Students and their Guardians communicate via WhatsApp and through daily meetings.

Students can always refer to their Guardians if there are any problems which need to be discussed or if they require any support.

## Nationality Mix

Embassy Summer has a truly global nationality mix with students coming to our centres from over 85 countries around the world.

This is what enhances the student experience in terms of learning English, personal development but most importantly having the opportunity to make new friends around the world.

# Important Information

## Head Office Address

Embassy Summer  
Dolphin House  
Manchester Street  
Kemptown  
Brighton  
BN2 1TF  
United Kingdom

## Emergency Number

+44 7771 845978

*UK Country Code:* 44

*Int. Direct Access Code:* 00

*Time Zone:* GMT

## Useful Numbers

*Emergency* 999

*Police* 999

*Ambulance* 999

*Fire Brigade* 999

**For any specific queries please  
contact your Regional Sales Manager.**





# FAQs

## **What happens if someone loses their passport?**

We strongly advise students store their passports safely and passports are not carried around with them. If a student's passport is lost, Group leaders must accompany the student to the embassy of their home country, where they will be issued with a temporary replacement or a permit to travel. An Embassy Summer staff member will accompany any student that is not part of a group.

## **What happens if a student gets lost on an excursion?**

The first thing to do is stay where you are, and the member of staff will try to contact the student and get to know the student's location. Then, a member of Embassy Summer staff will come and collect the student.

Every student has an ID Card where the Embassy Summer Emergency Number is printed. Students should call this number if lost.

## **How do students participate in on-site activities?**

Individual students will take part in all activities and excursions, which are provided to them before

their arrival, explained during the welcome meeting once at the centre, and advertised on the Activity Noticeboards.

Group Leaders can sign their own group out of activities, but this needs to be discussed in advance with the Embassy Summer staff.

## **Can students lock their room?**

Yes. All students are issued a key on arrival which provides entry to their residential building, their flat and their room. However, the Embassy Summer management team have a master key that can access the accommodation in case of emergencies.

## **Can students be taken off programme by a member of their family?**

Students can be taken out of the programme by an adult for a short period of time, as long the centre gets informed in advance. If a person, who is not a parent, takes a student out of the programme, a parental approval via email must be sent to the Embassy Summer prior to the student's pick up.

The adult, who takes the student away, will be asked to fill in a form where personal details and contact number must be provided. Copy of the original ID of the adult will be taken from the centre.

## **What should we do if there is a problem with a bedroom?**

All the bedrooms are checked prior to the students' arrival. However, if at any time, there is a maintenance issue it is essential to report this immediately to one of our Embassy Summer residential members.

## **What to do if a member of the group has food allergy/dietary requirements?**

Embassy Summer needs to be informed in advance, and it is important to provide with accurate information. The centre catering staff are very experienced in catering for all kinds of allergies or dietary requirements, so we will be able to meet your needs.

## **What happens if a student is sick?**

If a student is sick and needs medical attention, then the Embassy Summer office will help in making appointments etc. Please note however that it is not usual for a

## **Campus Map**



doctor to visit the centre directly and any trips made to the doctor, dentist or hospital will have to be paid for by the student (including transport where necessary). Students with a Group Leader will be accompanied by the Group Leader.

## **Damage deposit**

Damage deposits of £30 or €40 are payable by all students on arrival at the centre. This money will be returned at the end of their stay subject to any damages caused.

## **Insurance**

If a student does not have insurance, guard.me insurance is available to purchase through Embassy Summer. <https://www.guard.me/>

## **Damages**

Damages must be paid for. All rooms and common areas are regularly checked for damages, and individuals who cause damage to any property on the site will be liable for the cost of repairs.



@EmbassySummer